

WOLLATON & LENTON ABBEY AREA COMMITTEE 17TH FEBRUARY 2014

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Wollaton East And Lenton Abbey & Wollaton West
Report author(s) and contact details:	<p>John Marsh Central Locality Manager 0115 8838469 John.marsh@nottinghamcity.gov.uk</p> <p>Pauline Dorey, Neighbourhood Development Officer Wollaton East and Lenton Abbey Ward 0115 pauline.dorey@nottinghamcity.gov.uk</p> <p>Lylse-Anne Renwick, Neighbourhood Development Officer Wollaton West Ward 0115 8764488 lylse-anne.renwick@nottinghamcity.gov.uk</p>	
Other colleagues who have provided input:	<p>Dave Halstead, Head of City Services Dave.halstead@nottinghamcity.gov.uk</p> <p>Christine Oliver, Senior Implementation Manager, Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk</p>	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities; • Community engagement; • Finance; • Safer theme – Crime and anti-social behaviour (ASB); • Neighbourhood theme – Cleansing and Environmental issues; • Working theme – unemployment rates; • Housing; • Community Protection; • Fire; • Health Theme – local health priorities. 		

Recommendation(s):	
1	Area Committee note and comment on the Ward Performance reports for quarter 4 2013/14

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team's Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: In December 2013 (compared with December 2012) all crime in the Wollaton East and Lenton Abbey Ward increased by 7.3% (24 crimes) in criminal damage, burglary and thefts with the majority being of bikes from the University, threats, damage, threats and violence, despite a downward trend. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is 2nd lowest across the 20 wards. There is a reduction in violence for the ward Year to Date.

Total number of crimes across both beats: for October, November and December 2013 is 82

Breakdown:

Wollaton East & Lenton Abbey	October 2013	November 2013	December 2013
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Ward Crimes			
Burglary Dwelling	Total 6 Uni Park & LA 0 Hillside 6	Total 10 Uni Park & LA 7 Hillside 3	Total 6 Uni Park & LA 3 Hillside 3
Burglary Other	Total 1 Uni Park & LA 1 Hillside 0	Total 2 Uni Park & LA 1 Hillside 1	Total 6 Uni Park & LA 0 Hillside 6
Thefts of and from vehicle	Total 0 Uni Park & LA 0 Hillside 0	Total 3 Uni Park & LA 3 Hillside 0	Total 2 Uni Park & LA 2 Hillside 0
Criminal Damage	Total 2 Uni Park & LA 1 Hillside 1	Total 3 Uni Park & LA 1 Hillside 2	Total 2 Uni Park & LA 2 Hillside 1
ASB reported incidents	Total 15 Uni Park & LA 9 Hillside 6	Total 15 Uni Park & LA 12 Hillside 3	Total 9 Uni Park & LA 7 Hillside 2

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In January 2014.

ASB: In December 2013 there were a total of 117 ASB calls Year To Date with an increase of 7 calls as compared to the previous year. With 9 incidences in December 2013, the Ward has the 2nd lowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 24 incidences year to date in December 2013 with an increase of 4 from previous year to date.

Fire: Even though incidents of Fire are low in the ward with no Primary or Secondary fires in November 2013. With the Ward Year to Date ranking the 2nd for All Fires with 6 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Community Protection: There were 2 Statutory Notices for the Environment, 1 Works in Default for the Environment and 1 Injunction for Drugs issued in the Ward for December 2013 and no Fixed Penalty Notice (FPN) data available.

Cleanliness of the Ward has fallen slightly from the previous quarter to 91% for November 2013 but still above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been an increase of **Graffiti** across the Ward with 8 incidents in November 2013. **Fly Tipping** across the Ward in November 2013 has seen an increase of 1 incidents to 6.

Unemployment: There is no data available for all wards for this period. Hope Nottingham are developing an Employment Pathway for their volunteers. With NDO support there has been successful ongoing volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Housing: The ward has a 3 star rating. There are currently 3 letting voids in 2013/2014 with a decrease to 17 days in void to re-let time well above current targets. There is only 1 empty property awaiting de-commissioning in the Ward. 99% of rent charged has been collected

which is excellent. 96% of repairs have been completed on target with tenant satisfaction of 8.8. 0.69% of tenancies had to be ended by eviction

Health: Health data is not currently available for the ward. Gentle exercise sessions continue to be successful following funding secured from Decade of Better Health by Wollaton Park estate Over 50's Coffee Morning group supported by WELA NDO. These have attracted old and new members to the group and are already having a positive impact on citizens' health. Sheila Roper Community Centre are currently exploring the possibility of offering gentle exercise and a variety of dance classes.

Key Successes:

Ring Road Improvements Information Session and Community Consultation – over 40 Wollaton Park estate citizens and Ward Councillors participated in this event on 15th January at Wollaton Park Community Centre to share concerns with and gain a deeper understanding of the detailed plans and challenges for Crown Island and Middleton Boulevard sections of the proposed improvements over 2014/15 through a presentation and Q&A session by the Ring Road Improvements Team and Traffic colleagues supported by NDO and WPRA.

Sheila Roper Community Centre – The refurbishment of their kitchen with a cooker and lobby space through NCH and partners is now complete. The Youth Club are revitalising their programme and space and with other groups are looking forward to starting new cooking activities at the centre. The Association are hoping to start other new health activities to help reduce obesity, CVD etc. The new Afterschool Club is going from strength to strength.

Lenton Abbey Park Developments Community Consultation – Plans have now been drawn up and a variety of community consultation events are planned throughout Lenton Abbey during February and March 2014. The Park has continued to win Green Flag status again this year.

Budget Consultation – citizens in the ward are registering their priorities for the City Council's 2014/15 budget through the 2nd phase of the community consultation using the online and paper surveys both individually and through discussion at the area wide Budget Consultation meeting on 29th January in partnership with NAG.

Neighbourhood Transformation Plans – detailed Action Plans on alleyways and old allotment sites in Lenton Abbey are currently being developed and implemented with Ward Councillors, NCH, CPO's, CP Enforcement, City Services and Allotments Service partners and will be monitored through the Neighbourhood Action Team meetings.

Community Bulb Planting events- in November by Sheila Roper Community Centre Afterschool Club, young people and the Scouts on the Blossoms, Woodside Road in Lenton Abbey and citizens/residents on Farndon Green and with pupils from Bluecoat Academy on Orston Green will see new spring flower displays. Bulbs were funded by WELA Ward Councillor budgets.

Xmas Lights Switch On – on 5th December on the Blossoms, Woodside Road, Lenton Abbey. Despite the extreme winds earlier that day the rain held off and there was great support from the communities and partners involved (Sheila Roper Community Centre and Afterschool Club, church and faith groups, NCC Energy Team, Sustrans, CDP, Notts Fire and Rescue Service, Neighbourhood Police Beat Team, City Services with the University Brass band, activities, information stalls and community consultations on local transport and youth needs. Additional events/ activities included collections of generous donations of over 50 items for NG9 Food Bank, Christmas carols for older residents from Bluecoat Academy and a

Christmas lights switch on and carol service on Sunday 8th December on Farndon Green, Wollaton Park estate involving Wollaton Park Residents Association and other residents and students. "Fantastic firework display", "I am new to the area, this event is lovely and welcoming. There is great community spirit". New festive lights and the event at Lenton Abbey were funded by WELA Ward Councillor budgets.

Area Capital and Public Realm Funds - new signage, fencing/ gating and new tree planting are currently being planned.

Issues:

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to street design. The first Phase of the Experimental Traffic Restriction Order (TRO) in Lenton Abbey is having an impact with effective enforcement which has stopped people from parking on the grass verges in the restricted zone on Woodside Road. This will stop further damage to the grass verges. Further detailed development work, review and problem solving will be ongoing with Traffic Management and Highway Services consulting with NCH and other partners to formulate proposals for possible further Phases of the TRO in Lenton Abbey.

Detailed proposals for a Residents Parking Scheme in Wollaton Park estate are currently being drawn up for consideration by all parties and will go out for community consultation.

'Spring Clean' Days of Action are currently being planned for Lenton Abbey to address some of the longstanding issues with shared ownership alleyways.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward priorities. There has been strong partnership working with Neighbourhood Services, NCH, Community Protection and City Services on patch operations on cleansing, alleyways and enforcements which have proved very effective especially problem solving the shared ownership alleyways issues and implementing Days of Action. There are still ongoing cleansing challenges with student HMO's at the end of term but the additional HMO registration in Wollaton Park estate should improve contact with HMO landlords. Recently have had a variety of speakers covering health and refugee & asylum seeker support.

Ward: Wollaton West NDO: Lyse-Anne Renwick

Crime: All Crime – 96 offences

Wollaton West statistics: For the period October – December 2013. There have been no areas of crime which have had any dramatic rises or which are above the normal level. The Ward has one of the lowest crime rates across the majority of crime categories and is below the average for the division.

Breakdown:

Crimes	October 2013	November 2013	December 2013
Burglary Dwelling	6	8	6
Burglary Unoccupied	1	0	0
Burglary Other	2	4	2
Autocrime	10	10	8
Criminal Damage	6	2	6
ASB	15	14	8
TOTAL CRIME	40	38	18

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team on 15th January 2014.

Cleanliness Index: The neighbourhood as clean as the city centre benchmark target on cleanliness is to achieve a score of 86% in every ward. Wollaton West Cleanliness index score is 95% the previous index score was 97%. The index score is above the average of the city centre which is excellent.

Graffiti Reports: 4 incidents reported a decrease of 7.

Fly Tipping: 4 incidents reported a decrease of 2.

Unemployment Rate: Wollaton West ranked 18 out of the 20 wards for unemployment in the city. Unemployment fell in all localities in the last couple of months and the last year.

Community Protection: In December 2013 there were no orders issued.

Fire: Wollaton West Ward ranks joint best out of the 20 wards for 2013. Year to date, there has been no deliberate fires in the ward in November and December 2013.

Key Successes:

Wollaton West Christmas Lights Switch On

Last December has seen the best ever Wollaton West Christmas Lights Switch On to date, there were approximately 800 people attended. The Bramcote Lane Retailers contribution was fantastic, the butchers donated free BBQ on the night and the florist contributed soup, rolls and jacket potatoes, all other retailers contributed prizes for the tombola and the money

raised went to the Wollaton Food Bank. Citizens came from as far afield as Browtow and Bulwell to attend the event. The contribution from all partners, e.g. Police, Wollaton Children Centre, Fernwood Infant and Junior Schools, Kingswood and Grangewood Methodist Churches were exemplary.

Thanks to all who contributed which made the event a success?

Wollaton West Winter Warmer

The Wollaton West Winter Warmer event was so successful in 2012. We decided to hold another event in 2013. The theme was Health and we invited the community to come along and enjoy a mug of hot soup and a roll chat with friends and have a health check. The event was primarily aimed to reach those that may be vulnerable, isolated, or in need of support and advice, but that didn't usually engage with the main agencies. There was a presentation from Nottingham Energy Partnership on how to keep warm, free raffle entry and the opportunity to talk to other agencies and organisations that we had invited. These included Places for Peoples individual Support team, Nottingham Community Voluntary Service, the local Police Beat team etc.

Once again the event was a great success and we will endeavour to continue future events.

Issues:

Ongoing issues with parking both on Harrow Road and Arleston Drive due to school staff and parents parking. The Locality Team and Ward Councillors are addressing the issues.

Continue working with young people engagement/activities over the next year to ensure we are targeting and resolving the issues. This is going to be an ongoing project as Wollaton West has a high percentage of young people in the ward who need our commitment and resources.

Events: A range of meeting and events have taken place this quarter including, Wollaton West Community Meetings and Friends of Wollaton Park Group meetings, Wollaton West Christmas Lights Switch On and Wollaton West Winter Warmer.

NATs (Neighbourhood Action Team): – working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. Issues are parking on Parkside Rise, the recent burglaries targeting Asian gold and ward environment issues.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None